



PEOPLE SERVICES DURING RESPONSE MOBILIZATION

When an operation is scaling up, the **EM Operations Lead will activate PSEO and MOB** for support with sourcing and scheduling the workforce. The PSEO and MOB teams collaborate throughout the event and have specific roles in emergency response operations.



WHO IS THE TEAM

Mobilization (MOB) is a virtual team of staff and volunteers from across the country who are rapidly activated and scaled up during a large emergency event (or smaller event, specialized operation) to obtain, mobilize and schedule personnel in emergency operations.

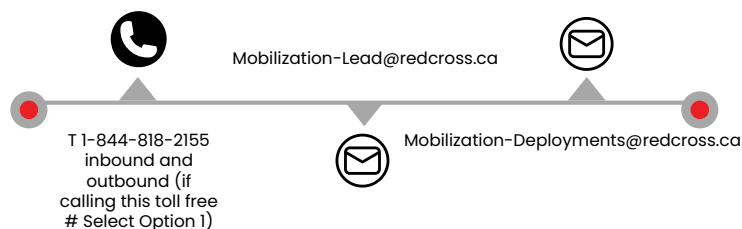
It is important to note that MOB prioritizes contacting personnel who have responded to the Response Specific Survey or RAVE Alert with the needed availability and completed the required training/Learning Path.

Some of their responsibilities include:

- Availability tracking and response specific surveys
- Contacting available personnel to confirm deployment
- Workforce scheduling
 - Start and end dates based on travel arrangements
 - Cancellations and demobilization
- Deployments – travel and accommodations arrangements
 - Move personnel between cities and provinces, provide pre-deployment information
- Records management
 - Record, manage and report on volunteer hours and deployment records

MOB COMMUNICATION

You will receive communication from MOB via the 3 avenues below. Be sure to save them in your contacts so you don't miss a call or email!



There are many other teams that support personnel before, during and after an operation. Some of these teams include:

- Learning and Development (L&D)
- Workforce Readiness (WFR)
- Shared Services (SS)
- Occupational Health, Safety and Wellness (OHSW)
- Volunteer Experience and Engagement (VEE)

All teams act in coordination to support you every step of the way, so that you can deliver on the Red Cross mission of helping people and communities in Canada and around the world in times of need and support them in strengthening their resilience.