



URCS

# Ukraine Humanitarian Crisis Appeal

3-YEAR DONOR UPDATE

# Dear supporter,

As we mark the third year since the escalation of the conflict in Ukraine, the resilience and strength of the people there continue to inspire us all. The past three years have brought unimaginable challenges and suffering to millions, yet the spirit of hope and determination remains unbroken.

Having visited Ukraine multiple times since February 2022 and seeing the impact of your generosity first-hand, I was delighted to welcome Maksym Dotsenko, Director General of the Ukrainian Red Cross Society, to Canada in 2024. The delegation from Ukraine met with government officials and members of the Ukrainian-Canadian diaspora; participated in a panel discussion with me and Her Excellency Yuliya Kovaliv, Ambassador of Ukraine to Canada; attended the Toronto Ukrainian Festival, the largest in North America; and engaged with Canadian youth at Carleton University.

Thanks to your support, over these three difficult years, the Canadian and Ukrainian Red Cross Societies have deepened our partnership, allowing your generosity to be felt by more and more people locally in Ukraine.

The humanitarian situation in Ukraine remains dire. Millions of people are displaced, some living in damaged homes and facing harsh winters without adequate heating or access to essential services. The health care system is under immense strain and the need for mental health support has never been greater. Many have also fled to nearby countries,

where they face further hardships and challenges.

Thanks to your unwavering support, the Canadian Red Cross, in collaboration with our Red Cross Red Crescent Movement partners, has been able to provide life-saving aid to those in need. Over the past three years, we have delivered emergency relief items, health care, safe shelter, financial assistance and more to millions of people across Ukraine and in neighbouring countries.

Please read on to learn more about your impact and hear stories from people you have personally touched.

On behalf of the Canadian Red Cross, I extend my deepest gratitude to you, our donors, community organizations, businesses and the Government of Canada. Your compassion and generosity have been a beacon of hope in these dark times.

**Thank you for your solidarity and for making a profound difference in the lives of so many.**

Sincerely,

**Conrad Sauvé**  
President and CEO  
Canadian Red Cross



Canadian Red Cross President and CEO, Conrad Sauvé (left) participates in a panel discussion with Her Excellency Yuliya Kovaliv, Ambassador of Ukraine to Canada (centre) and Maksym Dotsenko (right), Director General of the Ukrainian Red Cross Society.

**According to the United Nations, OVER 12.7 MILLION people in Ukraine will require humanitarian assistance in 2025.**



## YOUR DIRECT IMPACT IN UKRAINE AND SURROUNDING COUNTRIES

The direct impact of the Canadian Red Cross: **more than \$193 million CAD** spent or committed from the Ukraine Humanitarian Crisis Appeal to meet humanitarian needs.



**86,800+** primary health-care consultations provided through **11** Mobile Health Units in Ukraine's Cherkasy and Poltava Oblasts.



**61** Canadian Red Cross humanitarian experts have been deployed to Ukraine and surrounding countries.



**10** permanent Canadian Red Cross staff based in Ukraine, including nine Ukrainian nationals.



**5,000+** patients helped by **15** psychotherapists funded at the Lviv Clinical Hospital in Ukraine, supporting mental health needs through more than **20,800** therapy sessions.



**4,300+** psychosocial activities delivered by Ukrainian Red Cross volunteers aimed at reducing stress and increasing the resilience of communities in Cherkasy Oblast, with support from the Canadian Red Cross.

*Figures as of December 31, 2024*

## THE IMPACT OF THE RED CROSS RED CRESCENT MOVEMENT WITH SUPPORT FROM THE CANADIAN RED CROSS



**17.6M+** people have received emergency relief items, including food, water, blankets and help accessing basic services.



**1.9M** people in Ukraine and surrounding countries received mental health and psychosocial support.



**10,800+** families have received information on the whereabouts of their loved ones.



**7.5M** people reached with food assistance.



**2.7M+** people reached with hygiene supplies.



**446,000+** people in Ukraine were assisted with transportation or voluntary evacuation.



**\$716M CAD** in cash assistance was distributed to people in Ukraine and surrounding countries in support of their basic needs, shelter and health.



**186,000+** Red Cross volunteers and **60** Red Cross National Societies from around the world are actively responding in Ukraine and surrounding countries.

*These key figures reflect the coordinated efforts of all components of the Red Cross Red Crescent Movement—the International Committee of the Red Cross (ICRC) between February 24, 2022 and December 31, 2023, and the International Federation of the Red Cross and Red Crescent Societies (IFRC) and National Societies between February 24, 2022 and December 31, 2024—in responding to humanitarian needs as a result of the international armed conflict.*

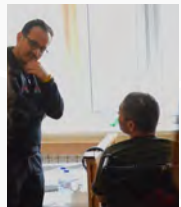
# Helping people across Ukraine and those forced to flee

Some of the places your gift is reaching those in need:



## **KYIV** Pediatric cardiology hospital restoration

On July 8, 2024, the Centre for Pediatric Cardiology and Cardiac Surgery, where children with complex heart conditions receive life-saving surgeries, was damaged as the result of an attack. Thanks to our donors, the Canadian Red Cross contributed \$500,000 to the reconstruction of the Centre to ensure thousands of children regain access to the care they so urgently need.



## **LVIV** Mental health support

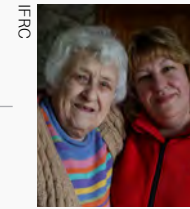
As the conflict drags on, the impact on people's mental health continues to deteriorate. The Canadian Red Cross continues to fund 15 full-time psychotherapist positions to provide therapy sessions at the Lviv Clinical Hospital of Emergency and Intensive Care, including for veterans and their family members.



Lithuanian Red Cross

## **BULGARIA AND LITHUANIA** Assistance for people who have been displaced

Working with our Red Cross Red Crescent Movement partners in Europe, we are providing financial and technical support to programs helping people who fled Ukraine to neighbouring countries like Bulgaria and Lithuania. Our support focuses on the safety and wellbeing of children as well as cash assistance to individuals and families who have been displaced.



IFRC

## **POLTAVA** Collective centre support

In collaboration with our Ukrainian Red Cross partner, the Canadian Red Cross is supporting repairs and refurbishments at collective centres for people who have been internally displaced—helping people who have been forced to flee their homes adjust to their new surroundings with comfort and dignity.



## **CHERKASY** Mobile Health Units

The Canadian Red Cross has been supporting Mobile Health Units operating in the Cherkasy Oblast since 2022. These units visit smaller, more remote communities and bring in Ukrainian Red Cross doctors and nurses to assess patients, dispense free medication, treat minor injuries and ailments and arrange for further care.



Ukrainian Red Cross

## **KHERSON** Emergency Response Teams

Across Ukraine, dedicated teams from the Ukrainian Red Cross are often first on scene after a strike. They work tirelessly to rescue people from damaged buildings, provide first aid and psychological first aid and support evacuation and transportation to hospital. They also set up aid stations to provide warmth and comfort to people who have been forced from their homes as well as food and water to rescue services.

**FEDORA OPANASENKO**, 98, in Kurmany, gets regular visits from the Ukrainian Red Cross Mobile Health Unit. Today, Dr. Moshenska and her team are here to provide a check-up.

*“I have experienced two wars. When World War II started, I was young and forcibly transferred to Germany to work. I didn’t come home until 1945. And now, another war. Please, let there be peace,” she says as Jerena takes her blood pressure and checks her oxygen levels.*

*Dr. Moshenska assures Fedora that she will be back soon to check on her. Your support funds the operation of Mobile Health Units just like this one in Cherkasy and Poltava Oblasts.*



## How you are helping to Heal Health Centres in Ukraine

*Canadian Red Cross staff observe damage to the OHMATDYT Children’s Hospital in Kyiv.*

*“There was a very loud explosion, the power went out immediately and debris flew everywhere.” - Olena, a staff member at the OHMATDYT Children’s Hospital*

On July 8, 2024, air raid sirens blared as a wave of explosions rocked Kyiv, Dnipro, Kryvyi Rih and Sloviansk.

In Kyiv, the national specialized children's hospital, OHMATDYT, the largest pediatrics facility in Ukraine, was partially destroyed. The Centre for Pediatric Cardiology and Cardiac Surgery, located on the campus, was also damaged.

If you have ever had to bring your child to a hospital before, you know the fear and anxiety that overtakes you. Now imagine that hospital is damaged or even completely destroyed. When the blast went off, there were children undergoing dialysis, wards were covered in glass and panicked staff were doing everything in their power to keep the kids safe.

“We reached the hospital as soon as possible. We saw that one of the buildings was destroyed. The emergency response team immediately joined the rescue services

to provide emergency support,” said Olena, from the Ukrainian Red Cross.

In the immediate aftermath, Ukrainian Red Cross teams helped evacuate injured children and adults, cleared rubble and provided first aid and psychosocial support. While the damage to the children's hospital received international media attention, such destruction is all too familiar for people in Ukraine.

According to the World Health Organization, health providers, hospitals, supplies warehouses and ambulances have been impacted as a result of more than 1,800 attacks that have occurred since February 2022.

But your support is helping to restore health centres so that doctors and nurses can get back to doing what they do best: saving lives.

**Between July 18, 2024 and October 15, 2024, the Canadian Red Cross allocated funds from the Ukraine Humanitarian Crisis Appeal specifically towards our Heal Health Centres initiative, focusing on the repair, refurbishment and replenishment of health centres in Ukraine.**

# Mending little hearts

“It’s one of the few facilities that operates on children, on newborns, on their hearts,” says Mykyta Illin of the Ukrainian Red Cross.

Thanks to generous donors to the Heal Health Centres initiative, the Canadian Red Cross is contributing funds to the restoration of the Centre for Pediatric Cardiology and Cardiac Surgery—a vital pillar of Ukraine’s health care system that offers surgeries for children with complex heart conditions—to ensure that thousands of children can regain access to this life-saving care.

**This project involves comprehensive repairs to rebuild and modernize the facility, so patients always receive the best level of care. This work includes:**

- > Repairing windows, doors and damaged electrical and plumbing systems
- > Installing new internal partitions and shower facilities
- > Renovating hospital interiors and replacing damaged floors
- > Reconstructing damaged sections of the façade and roof

Thanks to our donors, this vital work is well underway and the centre is scheduled to reopen later in 2025. **Your generosity means this facility will once again be able to provide critical cardiac care to children in Ukraine.**

*“This project symbolizes hope and recovery for families who have faced unimaginable challenges.”*

- **VALENTYN KOZHANOV**, Shelter and Construction Program Coordinator for the Canadian Red Cross in Ukraine



Oksana, Tatyana and Tetiana (left to right) are Ukrainian Red Cross psychosocial support volunteers at the Smila Children’s Home and Boarding School, a home for children living with disabilities who don’t have families to care for them. They provide activities, games, learning and the opportunity for interaction for the children.

## Providing health and dignity to children in Ukraine

Among the millions of people forced from their homes in Ukraine are children living with disabilities and other vulnerabilities. In 2024, the Cherkasy Oblast branch of the Ukrainian Red Cross, in partnership with the Canadian Red Cross, supported the refurbishment and repair of the Smila Children’s Home and Boarding School.

**The institution is a critical support for children from across Ukraine who have sought refuge and care in Smila. It has been supporting 176 children living with disabilities, 40 children without parental care, 24 children who have been internally displaced and eight orphans.**

This two-phase project provides a safer and more inclusive living environment for these children. Phase one focused on equipping the facility with essential furnishings, significantly enhancing the functionality and comfort of residential spaces. Phase two addressed critical renovation needs, such as upgrading toilets and showers, enhancing laundry facilities and adding accessibility features like ramps and other modifications to meet the ability needs of residents.

*“This is an institution which provides important auxiliary health and social services for children with complex needs, but often faces financial struggles, especially now as resources are scarce. The refurbishment and repair of the facilities by the Ukrainian Red Cross in partnership with the Canadian Red Cross has significantly improved the living conditions and dignity of the residents. These efforts are made possible by the generosity of people in Canada who support our work. We are grateful for your generosity.”*

- **MATHIEU LÉONARD**, Country Representative for the Canadian Red Cross in Ukraine



Workers are repairing the inside of the Centre for Pediatric Cardiology and Cardiac Surgery in Kyiv, where operating rooms and other infrastructure were damaged.



## Restoring Childhood Joy

Children participating in a child-friendly space program are forced to seek safety in an old cellar as air raid sirens blare outside. Olena (pictured left), one of the facilitators, has a three-year-old daughter in the program. They fled Bakhmut for Dnipro, then Kremenezh, as the fighting grew closer. Their home was completely destroyed.

“Even when we go to the bomb shelter, we tell them we are going to the Harry Potter room,” says Natalia, a Red Cross worker in Mykolaiv. The children retreat to a shelter, where the Red Cross volunteers distract them from the sounds of air raid sirens until the all-clear is given.

These children are participating in a Red Cross child-friendly space program. These spaces are more than just physical locations; they are nurturing environments that foster growth, development and help the healing of children’s hearts and minds after they have experienced trauma.

Many of these children have grown up living two realities: a global pandemic followed by a war. With many schools shut down due to the conflict, these spaces are some of the first places that kids are around their peers in a ‘normal’ environment.

Child-friendly spaces are just one of many mental health

and psychosocial support initiatives that you support in Ukraine. Your generosity has bolstered the Ukrainian Red Cross’ overall Mental Health and Psychosocial Support (MHPSS) capacity across the country and is directly funding operations in Cherkasy Oblast as well as the Lviv Clinical Hospital of Emergency and Intensive Care.

In 2021, the Red Cross was operating MHPSS programming in six of 24 Oblasts. Today, thanks in part to your support, that number is 23 of 24. Services range from child-friendly spaces to mental health hotlines to psychological first aid at the scene of missile strikes.

**In Cherkasy, the Canadian Red Cross is supporting the Ukrainian Red Cross’ MHPSS programming in the Oblast, which includes 47 volunteers and three employees who provide services at 25 different sites. Thanks to your donation, over 12,000 people in Cherkasy have received mental health services from November 2023 to December 2024.**

### How the Red Cross is supporting mental health in Ukraine

- > More than **720,000** people provided with Mental Health and Psychosocial Support
- > **82** child-friendly spaces
- > Mental health hotline receives **5,000–6,000 calls** per month from across Ukraine



Olena Lysogorova gives Canadian Red Cross aid worker Katharina Bourgin a hug at the Teplokomunenergo Dormitory collective centre in Cherkasy, Ukraine. Olena lives in a room with her daughter and two grandsons on the top floor of the building with dozens of other people who have been internally displaced, fleeing violence in the east of Ukraine. Thanks to support from the Canadian Red Cross, the Ukrainian Red Cross has been refurbishing the building, replacing windows and making other upgrades to keep these residents warm and safe. You help people like Olena live in comfort and dignity after they have been forced to flee their homes.



Bulgarian Red Cross Society

A young girl participates in the Red Cross and Sesame Street pilot project in Bulgaria. Your support helps children who have fled Ukraine as they adjust to their new lives, with special care given to their safety, protection and mental health.

## Using the power of play to help children

Children often represent a significant percentage, or even a majority, of the people affected by disasters and other crises. However, the needs of young children are rarely assessed directly with children.

Well, who better for children to talk about their feelings with than Elmo and the gang from Sesame Street?

The Red Cross partnered with the beloved children's program, Sesame Street Workshop, to trial a play-based assessment tool in Bulgaria and Lithuania for children who had fled Ukraine. The Canadian Red Cross provided financial and technical support to the pilot project. The assessment aims to measure the child's emotional wellbeing, including emotional state, sense of safety, mind and body awareness, social connections and executive functions.

This is attained through a variety of activities including making a puppet and having the child be interviewed by the puppet. The ultimate purpose of the assessment would be to identify and provide the most appropriate resources for a child and their family.



**Together with Elmo, Big Bird and the Cookie Monster, you helped 76 kids participate in this important project which will inform how to best identify mental health needs in children.**

Using the learnings from the pilot, the project will now be improved and made available to implement in Ukraine and surrounding countries to support children impacted by the conflict.

## How you help to shelter people from the cold

How long would you be able to last without electricity, heat or clean water? What if the temperature was below zero degrees Celsius...below 10°C...below 20°C?

This is the case for millions of people in Ukraine who have lost their homes and the basic security that many of us take for granted. For these families, survival is now a daily struggle.

**This winter has been particularly bleak for people in Ukraine as the energy crisis continued.**

According to the International Energy Agency, following intensified hostilities in the spring of 2024, nearly two-thirds of the country's dispatchable power generation capacity was occupied, damaged or destroyed. Damage to infrastructure has left millions in a vulnerable state, particularly through the harsh winter months, with heating, electricity and water systems severely disrupted.



**It is in this context that your support provides warmth, power, water and other necessities to help people survive the winter.**

**The Red Cross Red Crescent Movement—together with the Ukrainian Red Cross—have ramped up the response, providing over 500 generators to power hospitals, shelters, collective centres and other critical services.** Solar panels, power-banks and flashlights are being sent to communities without electricity. Thousands of families who have been displaced will also receive building material, blankets, hygiene kits and cash assistance to help them survive the cold.

### Three ways you help people who are internally displaced in Ukraine

In Cherkasy and Poltava Oblasts, the Canadian Red Cross is working closely with the Ukrainian Red Cross to provide support to people who are internally displaced.



#### 1. Collective centre support

Providing technical and financial support for repairs and refurbishments to collective centres, which house people who have fled hostilities in other parts of the country, so they can live in comfort and dignity. This work includes necessary repairs to plumbing and heating systems as well as furnishings.



#### 2. Emergency shelter support

With support from the Canadian Red Cross, the Ukrainian Red Cross supplies and distributes emergency shelter materials to people whose homes have been damaged by hostilities and provides small grants to help with repairs.



#### 3. Financial assistance

Providing cash support for internally displaced people as well as for host families, which allows people to make their own decisions on how to best support themselves and helps maintain the local economy.



With the help of the Ukrainian Red Cross, a married couple are brought to safety after their region was temporarily occupied. Your support means Emergency Response Teams in Ukraine can be there to help on the front lines.

URCS/Dmytro Omelchenko

# Thank you for your caring support

Thanks to our generous donors, community organizations, businesses and government partners, as of **December 31, 2024, the Ukraine Humanitarian Crisis Appeal has raised more than \$221 million, including \$30 million in matching funds from the Government of Canada.** Of this, more than \$193 million (87 per cent of the total funds) has already been contributed to the International Red Cross response. A more detailed breakdown of funds is available at [redcross.ca/Ukraine](https://redcross.ca/Ukraine).

Funds raised support the Red Cross Red Crescent Movement's humanitarian efforts in Ukraine and neighbouring countries such as Bulgaria, Lithuania, Moldova and Poland. Fundraising costs can include donation processing fees; credit card and bank fees; service fees for call centres and digital platforms; technology costs; and ongoing communications and reporting to donors. The fundraising costs associated with this appeal are 1.9 per cent.

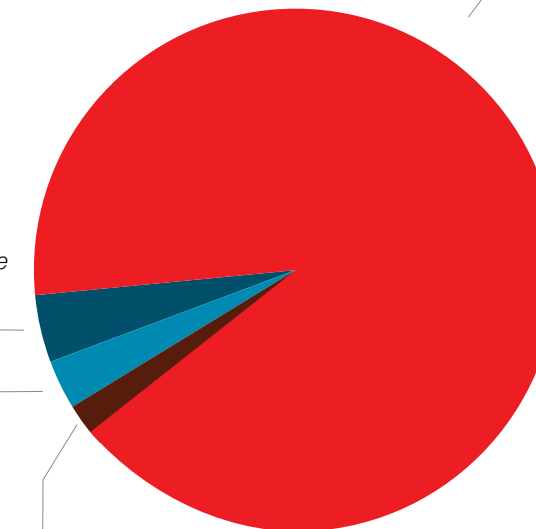
## How your donations are used\*

### Capacity building

Support to strengthen the ability of local Red Cross teams to respond to evolving humanitarian needs in Ukraine and surrounding countries.

### Health-care

services in Ukraine  
Support to Mobile Health Units and home-based care in Cherkasy and Poltava Oblasts, nursing support and funding of 15 full-time psychotherapist salaries at the Lviv Clinical Hospital.



**Basic needs** in Ukraine and surrounding countries

Providing relief supplies such as food and clothing, shelter, cash assistance, first aid, psychosocial support, child-friendly spaces, winterization efforts and more.

### Cost of fundraising

The costs associated with processing donations, issuing receipts and reporting back to donors.

Thanks to your support, the Canadian Red Cross, along with our partners in the International Red Cross Red Crescent Movement, including the Ukrainian Red Cross, will continue to provide essential humanitarian aid to those affected by the international armed conflict—both now and in the future.

**Your compassion and generosity are making a life-saving difference. Thank you.**

\*This chart is reflective of the total funds spent or committed as of December 31, 2024.





Your compassion and generosity have made a profound impact on those affected by the international armed conflict in Ukraine.

We hope this report highlights how your support has reached those most affected. **We are deeply grateful for your unwavering commitment to helping the people impacted by this humanitarian crisis. Thank you.**