



Ukraine Humanitarian Crisis Appeal

4-YEAR DONOR UPDATE

Dear Supporter,

When I've visited our team and Red Cross counterparts in Ukraine, I've had to use an app that warns you of incoming attacks. In some ways, it's not unlike a severe storm or tornado warning on our weather apps here in Canada: take immediate cover.

However, for many who live in Ukraine, the threat is a near constant—severely disrupting daily routines; causing psychological torment; and destroying homes, infrastructure, and lives.

Not long ago, this would have seemed like a work of fiction. Now, it's just reality.

After four long years since the escalation of the international armed conflict in Ukraine, the humanitarian situation continues to deteriorate. Frontline communities continue to endure horrific and intense hostilities, and virtually no one in Ukraine has been spared from the impacts of the conflict. Critical infrastructure has been damaged or destroyed, and millions face displacement and profound uncertainty. This year's particularly harsh winter has only added to the hardship.

Today, more than 3.7 million people remain displaced within Ukraine, while another 5.3 million people have sought refuge abroad. The demand for health care, safe shelter, and psychosocial support grows with each passing day, with **10.8 million people in need of urgent humanitarian assistance**.

Throughout this protracted crisis, the Canadian Red Cross has worked in close collaboration with the Ukrainian Red Cross Society and our Red Cross Red Crescent Movement partners to deliver assistance under extraordinarily challenging conditions.

We have built and maintained a permanent presence in Ukraine with a staff of ten dedicated experts; nine of whom are Ukrainian nationals. This demonstrates our commitment to sustainable and locally led humanitarian impact over the long-term.

Together, we have provided emergency relief, health care, mental health services, shelter, and financial

assistance to millions of people across Ukraine and in surrounding countries. **These efforts have been sustained by your generosity and by the solidarity of communities across Canada.**

This past year alone, you helped to reopen a pediatric cardiology centre in Kyiv where infants and children can receive lifesaving cardiac care. You repaired hundreds of homes damaged during attacks in Cherkasy and Poltava Oblasts. You have funded groundbreaking mental health work in Lviv with veterans and people who have been deprived of their liberty, including former Prisoners of War.

These are just a few examples of the successes your incredible generosity has made possible. Please read on to hear more about these projects and others that you have supported. I hope you take heart in knowing that, despite the immense challenges facing people in Ukraine, you are truly making a difference.

As we enter 2026, we continue to expand and deepen our work in Ukraine and surrounding countries to reach those in need. This includes frigid temperatures and attacks on energy infrastructure; expansion of mental health care supports in Lviv and Poltava; and partnering with the Canada-Ukraine Foundation to fund an innovative pilot project to bring psychosocial, educational, and resilience-building activities to children in Ukraine, including those who have returned to Ukraine.

On behalf of the Canadian Red Cross, I extend my deepest gratitude to you for your trust, generosity, and continued solidarity with people in Ukraine and those who have been forced to flee.

Sincerely,



Conrad Sauvé
President and CEO
Canadian Red Cross



YOUR DIRECT IMPACT

The direct impact of the Canadian Red Cross in Ukraine:



119,900+ primary health-care consultations provided through up to **11** Mobile Health Units in Ukraine's Cherkasy and Poltava Oblasts.



54 patients per day, on average, seen at the newly opened pediatric cardiology centre, supported by funding from the Canadian Red Cross.



Up to **20 psychotherapist positions** funded at the Lviv Clinical Hospital in Ukraine, supporting mental health needs through more than **37,000 therapy sessions**.



895 households provided with building materials to help carry out urgent repairs on their homes that had been damaged as a result of attacks. Of these, **459** households also received financial assistance when more extensive repairs were needed.



20,000+ people received psychosocial support delivered by Ukrainian Red Cross Society volunteers aimed at reducing stress and increasing the resilience of communities in Cherkasy Oblast, with support from the Canadian Red Cross.



55 health, social care, and educational facilities provided with infrastructure supports, such as shelter materials, and electrical, plumbing, and heating systems or supports.



62 deployments of highly trained humanitarian experts to support the Red Cross and Red Crescent Movement response, in a range of sectors.



10 permanent Canadian Red Cross staff based in Ukraine, including nine Ukrainian nationals.



544 people supported by **96** Ukrainian Red Cross Society social helpers with the Home-Based Care program, with most clients receiving weekly visits.



15 ambulances and **20** stationary warming shelters provided in a joint effort of the Canadian, Austrian, British, and Danish Red Cross Societies.

OUR WORK IN CHERKASY AND POLTAVA

Working closely with the Ukrainian Red Cross Society, we identified Cherkasy and Poltava Oblasts—home to many people who are internally displaced—as underserved areas where we could provide additional support. While our operations touch regions all over Ukraine, much of our bilateral work with the Ukrainian Red Cross Society is carried out in these two regions.

Figures as of December 31, 2025

Helping people across Ukraine and those forced to flee

Some of the places your gift is reaching people in need:



KYIV Pediatric Cardiology Centre

On July 8, 2024, the Centre for Pediatric Cardiology and Cardiac Surgery, where children with complex heart conditions receive life-saving surgeries, was damaged as the result of an attack. Thanks to our donors, the Canadian Red Cross contributed funds to the reconstruction of the centre, which fully reopened on January 5, 2026.



LVIV Mental Health Support

The Canadian Red Cross funds 20 full-time psychotherapist positions to provide therapy sessions at the Lviv Clinical Hospital of Emergency and Intensive Care, including for veterans and their family members. This support includes specialist training and joint research with Concordia University, improving the delivery of high-quality psychosocial support.



HUNGARY Assistance for people who have been displaced

Working with our Red Cross Red Crescent Movement partners in Europe, we are providing financial and technical support to programs helping people who fled Ukraine to neighbouring countries like Hungary. This includes supports such as housing, cash assistance, navigating healthcare, and language lessons for individuals and families.



POLTAVA Winter Cash Assistance Program

We delivered one-time cash support to help households in vulnerable situations purchase solid fuel (firewood, coal) for the 2025-26 winter season in Poltava and Cherkasy Oblasts. Assistance focused on people who have been internally displaced and who live in remote areas, especially older adults living alone, persons living with disabilities, families with children with disabilities, single parents, and foster families.



SUMY Maternity Hospital Repair

We delivered construction materials for the repair of the roof of a maternity hospital in Sumy city that was damaged in an attack in October 2025.



CHERKASY Solar Power Support

The "Perspective - Union of People with Disabilities" centre in Cherkasy provides vital services and shelter for people with disabilities, especially during emergencies and blackouts. In March 2025, a hybrid solar power system was installed, ensuring reliable electricity and resilience amid ongoing attacks on Ukraine's energy infrastructure.



DNIPROPETROVSK OBLAST Active Aging Clubs

Many Ukrainian seniors face isolation after their children and family members have moved away or are at the front lines due to the ongoing conflict. Active Aging Clubs in Dnipropetrovsk and Poltava Oblasts give seniors a place to connect, offering programs and activities that nurture their mental, physical, and social well-being.



ZAPORIZHZHIA Emergency Response Teams

The Emergency Response Teams of the Ukrainian Red Cross Society are consistently among the first to respond, whether evacuating people from areas near the front line or providing immediate assistance at the site of an attack. Their rapid, coordinated action is critical to saving lives and supporting communities in need.



Brick by Brick: Restoring the pediatric cardiology centre in Kyiv

Babies receive around the clock monitoring at the newly reopened Center for Pediatric Cardiology and Cardiac Surgery in Kyiv.



Each year, this centre provides over **20,000 consultations** and more than **1,000 operations on children's hearts**—numbers that once again match the world's top clinics.

The explosion happened in the middle of open-heart surgery. A young girl, with her chest open and connected to a heart-lung machine, had to be shielded by medical staff from flying glass shards. Their arms and faces were cut, but their hands remained steady. They completed the surgery.

The Centre for Pediatric Cardiology and Cardiac Surgery in Kyiv was one of the health facilities damaged in an attack on July 8, 2024, alongside OKHMATDYT Hospital, the largest children's hospital in Ukraine.

Twenty-two young patients from the cardiology centre had to be evacuated from the building, including 11 in intensive care. Thanks to the heroic efforts of the staff at the cardiac centre, all of the children—as well as their parents and the hospital staff—survived the explosion.

In the hours and days that followed, the Ukrainian Red Cross Society responded alongside emergency services, helping to evacuate young patients; providing first aid, food, and water; and helping frantic relatives find their children.

But as the dust settled, a new crisis emerged: the damage had cut the centre's capacity by more than half and critical heart surgeries were being delayed for children across Ukraine.

This is where generous donors like you stepped up to help.

Between July 18, 2024 and October 15, 2024, the Canadian Red Cross allocated funds from the Ukraine Humanitarian Crisis Appeal specifically towards our Heal Health Centres initiative, focusing on the repair, refurbishment, and replenishment of health centres in Ukraine, including the Centre for Pediatric Cardiology and Cardiac Surgery. Thanks to a generous \$450,000 matching gift from The Slight Family Foundation, and the commitment and generosity of donors like you, we raised over \$1 million for the Heal Health Centres initiative.

On January 5, 2026, children and staff walked back through the doors of the fully reopened, modernized centre.

Because you gave with your heart, the hearts of children are being mended.

JOURNEY TO REOPENING:

<p>JULY 8, 2024 The explosion</p> <p>During a wide-ranging attack that impacted Kyiv, Dnipro, Kryvyi Rih, and Sloviansk, the OKHMATDYT Children's Hospital campus in Kyiv is severely damaged, including the Pediatric Cardiology Centre. Medical teams evacuate 22 young patients from the centre to safety.</p>	<p>JULY 8, 2024 Emergency Response</p> <p>Ukrainian Red Cross Society teams rush in with first aid, evacuation support, and family reunification. They set up tents to provide emergency workers and people impacted with food and water and stay on site for days.</p>	<p>JULY 8-16, 2024 Needs Assessment</p> <p>A major funding gap is identified to restore the Centre for Pediatric Cardiology and Cardiac Surgery. In collaboration with local authorities, the Ukrainian Red Cross Society is chosen to lead the reconstruction of the centre, in partnership with the Ministry of Health.</p>	<p>JULY 18, 2024 Heal Health Centres initiative launches</p> <p>In the wake of the July 8th explosion, the Canadian Red Cross launches a special initiative to raise funds for the Ukraine Humanitarian Crisis Appeal, focusing on the repair, refurbishment and replenishment of health centres in Ukraine.</p>	<p>OCTOBER 2024 Funding secured</p> <p>The generosity of donors helps the Canadian Red Cross formally commit funding to support the reconstruction, enabling repairs to begin quickly. The Partners in Humanity donor event and matching funds from The Slight Family Foundation bolster fundraising efforts for health centre support.</p>	<p>NOVEMBER 2024 Rebuilding Begins</p> <p>Repairs start on windows, patient rooms, operating theatres, electrical and plumbing systems, flooring, showers, and the roof. New anti-blast film is added to windows to better protect children and staff in the event of a future attack.</p>	<p>JANUARY 2025 Progress on the Ground</p> <p>Canadian Red Cross teams visit the building site to monitor the progress of construction. Approximately 30% of the work has been completed.</p>	<p>AUGUST 2025 Nearing Completion</p> <p>Canadian Red Cross teams visit again to observe the significant advancements being made. Remaining work included finishing repairs to the facade, painting patient rooms, and installing new furniture.</p>	<p>DECEMBER 2025 Outpatient Care Reopens</p> <p>The outpatient department reopens as families begin returning for check-ups. Canadian Red Cross teams observe the final calibration of medical equipment. The centre is nearly ready to fully reopen.</p>	<p>JANUARY 5, 2026 Pediatric Cardiology Centre fully reopens</p> <p>The centre fully reopens its doors to little ones in need of cardiac care. Lifesaving healthcare and surgeries for newborns, infants, and children resume in a safe, modern facility.</p>
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Continuing to heal health in Ukraine



Donors to the Heal Health Centres initiative provided much-needed building supplies to help repair the roof of a maternity hospital in Sumy.

While the Centre for Pediatric Cardiology and Cardiac Surgery has reopened, sadly there remain many health centres that have been shuttered or are operating at a limited capacity due to the conflict.

In October 2025, a maternity hospital in Sumy was struck during an attack and the roof was badly damaged. Thankfully, no one was physically injured as the patients and staff had already relocated to the basement shelter. But the damaged roof caused restricted access to certain departments, water and heating issues, and some non-urgent procedures to be postponed. Not to mention the significant psychological toll on staff and patients.

Thanks to generous donors to the Heal Health Centres initiative, the Ukrainian Red Cross Society was able to procure and deliver construction materials for the repair of the roof.

“This support is essential to not only restore a damaged

building but to protect the most vulnerable lives at their very beginning,” says Valentyn Kozhanov, Canadian Red Cross Shelter and Construction Program Coordinator. “For a maternity hospital, a safe roof means stable temperatures, sterile conditions critical for medical procedures, and **continuity of care for mothers and newborns.**”

You are helping to keep health facilities safe and operating amid constant threats and disruptions.



There have been **over 2,700 attacks on health care** in Ukraine since February 2022, according to the World Health Organization.



*“As a Ukrainian—and as a father—this project carries an even deeper meaning. Supporting the Sumy maternity hospital is about **safeguarding dignity, safety, and hope for families who continue to bring new life into the world despite the ongoing armed conflict.**”*

– **VALENTYN KOZHANOV**, CANADIAN RED CROSS SHELTER AND CONSTRUCTION PROGRAM COORDINATOR



Members of a Ukrainian Red Cross Society Emergency Response Team transport an older woman with broken hips to Kyiv for surgery. You have helped procure 15 new ambulances—fully equipped with gurneys like the one picture here—for these teams to provide emergency health services for people in Ukraine.

Emergency Response Teams: There when needed most

What sounds like drones buzz overhead, interrupted only by deafening explosions. It is another terrifying night spent in shelters and subway stations for the people of Kyiv.

This is the reality people across Ukraine have been living with for many years. The stress and weariness are nearly impossible to escape, but people remain resolute.

When the air raid sirens blare, the volunteers and staff of the Ukrainian Red Cross Society’s Emergency Response Teams (ERTs) jump into action.

ERTs are often first on scene after an aerial attack, working alongside Ukrainian authorities to rescue people from the rubble, provide first aid, and transport people to hospital. These teams also travel to frontline regions to help evacuate residents, especially the elderly or people with disabilities who cannot leave by themselves.

The next morning, as people start to clear up the debris, **the Ukrainian Red Cross Society sets up a stationary warming shelter** next to damaged homes. The tented structures and Red Cross volunteers provide warmth, comfort, and nourishment to people as they wait to see if they’ll be able to re-enter their building.

Even when not under direct threat, nearly all people in Ukraine are impacted in some way by the hostilities.

Attacks on energy infrastructure have plunged large swaths of the country into cold and darkness. Because of this, stationary warming shelters have also become a hub for community members to gather to stay warm, fed, and comfortable when the power is out.

Thanks to you, ERTs are equipped to continue providing vital care for people impacted by the hostilities. **Your generosity has delivered 20 stationary warming shelters and 15 ambulances to the Ukrainian Red Cross Society.** These heating points and ambulances represent just another way that you are supporting the delivery of life-saving humanitarian aid in Ukraine.

A Ukrainian Red Cross stationary warming shelter.



Quick action in freezing cold Kaniv

It was a chilly October morning in Kaniv—about 7:30am—a time when parents are getting their children ready for school and people get out the door to go to work.

In an instant, these daily routines, like the glass on the windows around them, shattered. A huge explosion ripped through hundreds of apartments and severely damaged a school, a kindergarten, and local energy infrastructure.

Within moments, local Ukrainian Red Cross Society volunteers had arrived on scene to help.

An assistance point was quickly set up. Volunteers poured hot tea and coffee into cold hands—residents, firefighters, paramedics—anyone who needed warmth. Snacks and water were handed out as people waited to be assessed or sheltered.

A Ukrainian Red Cross Society Mobile Health Unit, funded by your donations, rolled into town. The team treated minor injuries and stabilized patients in distress. In addition, psychosocial support teams provided on-site mental health support to anyone in need.

Canadian Red Cross Country Representative in Ukraine, Robert Laprade, and Program Support Officer, Nikita Gorskyi, arrived on scene.

“You see people walking around. They’re still in shock,” exclaims Robert. “You see people with their kids trying to get them to safety, all bundled up. It’s been several hours now so it already must be freezing in all these apartments.”

Not long after, more Ukrainian Red Cross Society personnel arrive with a truckload of repair materials including plastic sheeting and plywood to cover up the windows so people can stay out of the elements.

This is why your support matters.

Because of your generosity, families in Kaniv received immediate medical care, emotional support, and materials to make their homes livable again, all before nightfall. And it didn’t stop there. Through technical and financial assistance, the Canadian Red Cross supported the Ukrainian Red Cross Society to install permanent, high-quality windows in Kaniv. These new energy-efficient windows now help to reduce heat loss, lower heating costs, and ease the financial burden on individuals and families during the winter months.






Canadian Red Cross Country Representative in Ukraine, Robert Laprade (centre), and Program Support Officer, Nikita Gorskyi (right), observe a damaged apartment building in Kaniv after an explosion with Yuliya Kholodna, the head of the Ukrainian Red Cross Society’s Cherkasy regional branch.

During those first moments after the attack, you provided care to the people in Kaniv, and ensured they could stay warm through the cold winter months.

INTEGRATED SHELTER PROGRAM

You support shelter solutions for people in Cherkasy and Poltava Oblasts in need of help with heating costs or damage due to hostilities, like the attack in Kaniv.

-  **454** households received winter cash assistance for the purchase of heating fuel.
-  **895** households received building materials to carry out emergency repairs.
-  **459** households received financial or in-kind assistance for permanent repairs.

Adapting to a new life in Bulgaria

In the summer, the city is brimming with life as vacationers soak up the sun on the Black Sea. In the springtime, it’s quieter and the condos and hotels are home to a different kind of visitor—people who have fled the hostilities in Ukraine.



On the main floor of a pastel coloured hotel, the common room is being used for a guided art therapy session from a Bulgarian Red Cross volunteer. One of the participants is an older woman who came to Bulgaria all by herself from Odesa when the conflict first escalated. She thought that she would be gone for a few weeks—but it’s been a few years. She has one daughter and a granddaughter who fled elsewhere in Europe and one daughter who remains in Ukraine—she worries about her constantly.

A few floors up, Halyna and Denys live in a modest apartment, along with two adult daughters, and have worked hard to create a life for themselves in Bulgaria. They arrived in May 2022 after fleeing Sloviansk, a city not far from the frontlines that faced hostilities since the very beginning of the conflict—all the way back to 2014. **“When they bombed the school in our neighborhood, that was the final straw for us,” says Halyna.**



In Burgas, they receive free housing in the hotel and additional assistance from the Bulgarian Red Cross, including financial aid, food parcels, and medical support. However, the financial assistance and their pension are not enough to cover all their needs, so they have had to adapt. Denys maintains a large vegetable garden just below their apartment, growing potatoes, tomatoes, and herbs to sustain them through the seasons. They preserve their harvest by canning food for the winter.

These jars represent far more than food—they are a point of pride that symbolizes their self-reliance and adaptability.

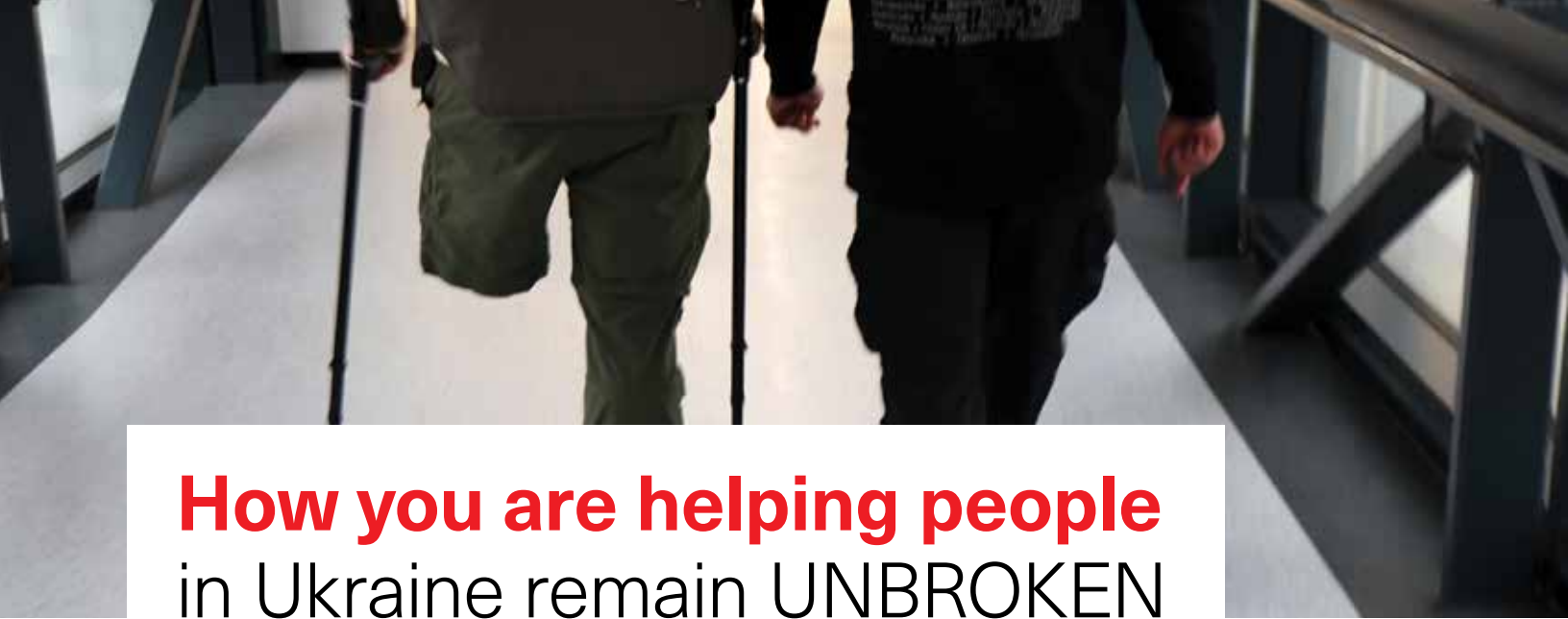
Working with our Red Cross partners in Europe, we are providing financial and technical support to programs helping people who fled Ukraine to countries including Bulgaria, Hungary, and Lithuania. Our support focuses on the safety and wellbeing of children as well as cash assistance to individuals and families who have been displaced.

Halyna and Denys wish to one day return to Ukraine. For now, they focus on what they can control: growing food, improving their home, and finding ways to provide for themselves and their family.



79,000+ Ukrainians have temporary protected status in Bulgaria.





How you are helping people in Ukraine remain UNBROKEN

When Volodymyr arrived in Lviv after being injured on the front lines, he had one goal: adapting to life with his new prosthetic limb. He focused on the physical nature of his injury, but not the mental one.

“I thought that I didn’t need help, basically, like everyone here.”

He came to realize—for the sake of his wife and young daughter, and himself—he needed to address his experiences on the front and embrace a holistic view of his health. He sought out the specialized mental health support offered at the centre.

Volodymyr’s progress inspired him to help others. Today, he meets with newly returned veterans, encouraging them to access the mental health services offered while sharing his own experiences to reduce stigma.

Thanks to you, the Canadian Red Cross has been funding up to 15 full-time psychotherapist positions at the Lviv

Mental Health Centre, a key part of the UNBROKEN Centre within the Lviv Clinical Hospital of Emergency and Intensive Care. This support continues through 2026 and includes specialist training and joint research with Concordia University, in Canada, to strengthen high-quality psychosocial care.

In 2025, a new milestone arrived: the opening of the St. Leo the Great Mental Health Centre, dedicated to **supporting people who have been deprived of their liberty, including former Prisoners of War**. Because of your compassion, the Canadian Red Cross is funding **five additional psychotherapist positions**. This brings the total from 15 to **up to 20 positions funded** and expands trauma-focused care to those who need it most.

Your generosity helps people rebuild their lives—one step, one conversation, one renewed sense of hope at a time.

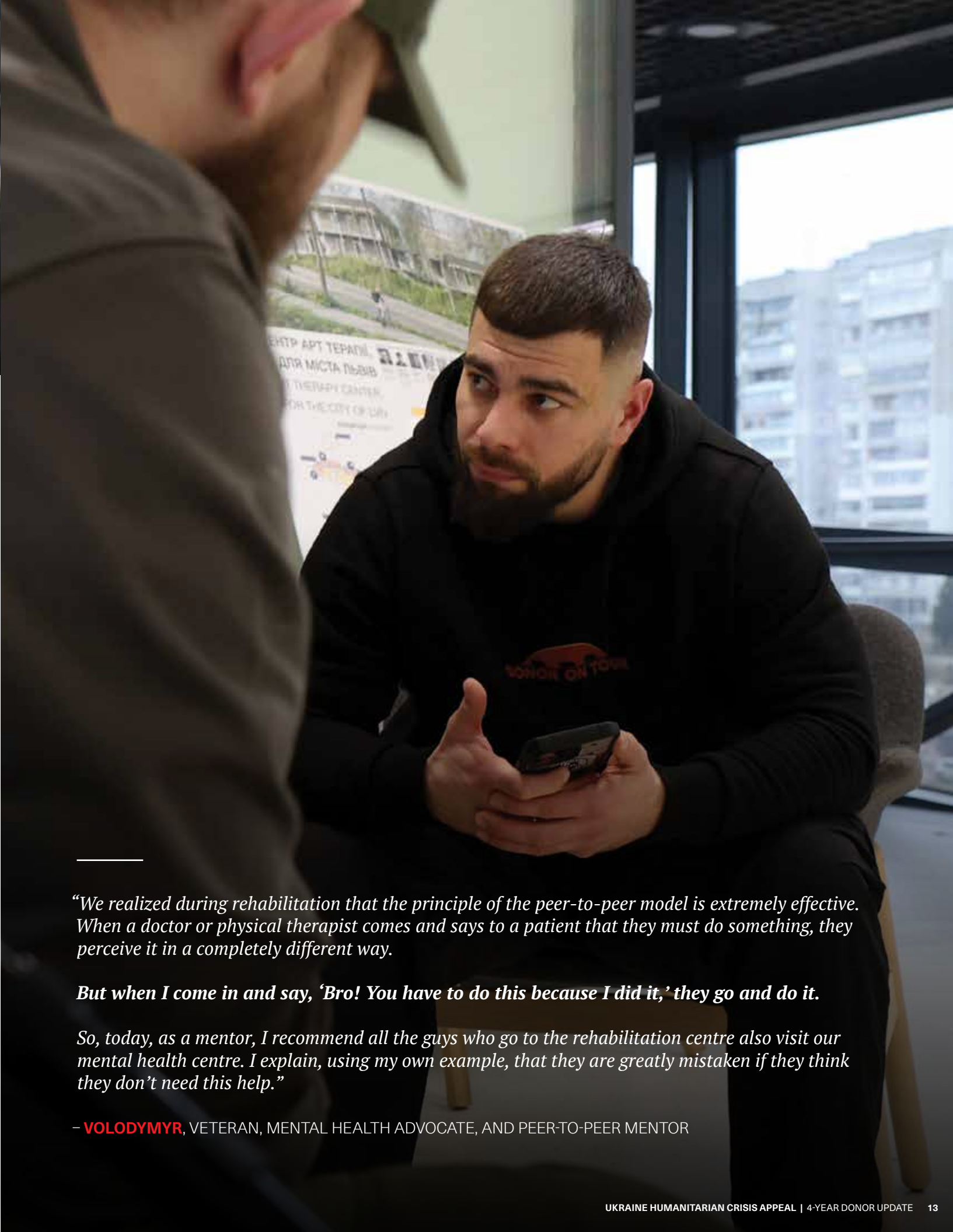
EXPANDING YOUR IMPACT

Your support to mental health care in Ukraine goes far beyond the walls of a hospital.

Through your generosity, Ukrainian Red Cross Society volunteers have provided more than **2,200 psychosocial support** activities to people in Cherkasy Oblast. This includes children, older adults, people who have been internally displaced, and people living with disabilities.

Volunteers undergo training in Psychosocial Support and Psychological First Aid. They then use these skills to deliver basic and focused activities to help participants express their emotions, reduce their stress, and strengthen their psychological resilience.

This program is fully funded by the Canadian Red Cross. As of January 1, 2026, we are expanding our support for this program into Poltava Oblast. Your support will now reach even more people with mental health and psychosocial support services.



“We realized during rehabilitation that the principle of the peer-to-peer model is extremely effective. When a doctor or physical therapist comes and says to a patient that they must do something, they perceive it in a completely different way.

But when I come in and say, ‘Bro! You have to do this because I did it,’ they go and do it.

So, today, as a mentor, I recommend all the guys who go to the rehabilitation centre also visit our mental health centre. I explain, using my own example, that they are greatly mistaken if they think they don’t need this help.”

– **VOLODYMYR**, VETERAN, MENTAL HEALTH ADVOCATE, AND PEER-TO-PEER MENTOR



A member of a Ukrainian Red Cross Society Emergency Response Team holds a cat that was found during a response in Kyiv.

Thank you for your steadfast support



Two children enjoy a hot beverage inside of a stationary warming shelter in Kyiv. Due to attacks on infrastructure, hundreds of thousands of people in Kyiv have been left without heating and electricity this winter. To make matters worse, it is the coldest winter in a decade with temperatures plummeting to -22°C . In the most affected districts, the Ukrainian Red Cross Society, in close coordination with the State Emergency Service of Ukraine, has deployed stationary warming shelter. Around 700 people come to these points every day to warm up, drink hot tea or coffee, collect hot water, charge their phones, talk to their neighbours, and receive psychosocial support.

Thanks to our generous donors, community organizations, businesses, and government partners, as of December 31, 2025, the Ukraine Humanitarian Crisis Appeal has raised more than **\$228.9 million**, including \$30 million in matching funds from the Government of Canada.

Funds raised support the Red Cross Red Crescent Movement's humanitarian efforts in Ukraine and neighbouring countries such as Bulgaria, Lithuania, Moldova and Poland. A detailed breakdown of spent and committed funds will be forthcoming at redcross.ca/ukraine, where you can also find donor updates and appeal updates from past years.

With your steadfast support, the Canadian Red Cross, along with the Ukrainian Red Cross Society and the International Red Cross and Red Crescent Movement, continues to provide essential aid to people in Ukraine and those who have been forced to flee. Amid great uncertainty and turmoil, we are committed to supporting humanitarian efforts in Ukraine and surrounding countries now and over the long-term.

From the scene of an aerial attack to an operating room to a collective shelter, your compassion has been a beacon of light in the darkness for countless people facing unimaginable challenges. **THANK YOU.**

URCS



Your compassion and generosity have made a profound impact on people affected by the international armed conflict in Ukraine.

We are deeply grateful for your unwavering commitment and solidarity with people in Ukraine and those who have been forced to flee.