



# Lebanon Humanitarian Needs Appeal

2024 IMPACT REPORT

# Dear Supporters,

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Over the course of 2024, Lebanon once again faced tremendous humanitarian challenges, culminating in a rapid escalation of conflict in the fall.

The recent conflict and its aftermath continue to compound a broader socio-economic crisis in Lebanon, where nearly three-quarters of the population live below the poverty line with shortages of electricity, fuel and medicines, and difficulty accessing healthcare. According to the United Nations, there were still 115,000 people internally displaced at the end of 2024.

Lebanon also remains the country with the highest percentage of refugees per capita in the world. Years of protracted conflicts, economic instability, political upheaval, internal displacement and cross-border movements, including between Syria and Lebanon, add to the complexity of the response.

Despite these challenges, your generosity has enabled us to make a real difference in the lives of tens of thousands of people when they needed it most.

Through vital work carried out by the Lebanese Red Cross, and with your support, people across the country have benefitted from health services as well as emergency support during hostilities. From Mobile Health Units providing consultations and medication to distributing relief items and providing ambulance services during times of conflict—our partnership with the Lebanese Red Cross is helping to address immediate needs and improve primary healthcare delivery across Lebanon.

With you by our side, the Canadian Red Cross continues to stand with the people of Lebanon and the Lebanese Red Cross. This is further demonstrated by the launch of a five-year Strategic Partnership between our two organizations in 2024, focused on strengthening the essential role and capacity of Lebanese Red Cross in the country.

Thank you for your solidarity with the people of Lebanon during this time of great need.

Sincerely,



**Conrad Sauvé**  
President and CEO  
Canadian Red Cross



*“Amid the challenges that Lebanon faced during 2024, the unwavering support of our Red Cross Red Crescent Movement partners, diaspora, corporate allies, and friends proved vital. Their solidarity empowered the Lebanese Red Cross to deliver essential lifesaving services with dignity and humanity. Thus, our partnership with the Canadian Red Cross stands as a successful model of localized action while enabling us to sustain delivering the basic services – ambulance and primary healthcare services. Together, we can always do better and turn compassion into action for those who need us most.”*

– **GEORGES KETTANEH**, Lebanese Red Cross Secretary General

**Between October and December of 2024, the Lebanese Red Cross transported 1,425 injured people by ambulance within conflict-affected areas, with your support.**

# Our impact in health

Your support helped tens of thousands of people in Lebanon access healthcare in 2024. Through our partnership with Lebanese Red Cross, six Primary Healthcare Centres and two Mobile Medical Units (MMUs) provided services ranging from routine checkups to vaccinations and low-cost medications to sexual and reproductive care. In total, your support enabled over **28,000 people to receive over 144,000 medical services**.



**LOCATIONS:** Baalbek, Hermel, Jezzine, Nabatiyeh, Tarik Jadideh, Kab Elias

## Support to 6 Primary Healthcare Centres

Total number of patients at Primary Health Care Centres: **23,292\***

SERVICE TYPE	NUMBER OF SERVICES PROVIDED
Medical Consultations	25,802
Medical Services	24,367
Sexual and Reproductive Health	17,071
Vaccination Services	5,191
Assistance Services	323
Pharmacy Services	44,218
Social Services	11,815
<b>TOTAL SERVICES</b>	<b>128,787</b>

\*Some patients access more than one service type, and visit more than once



**LOCATIONS:** Tyre (general health) and Aley covering the Chouf area (Sexual and Reproductive Health MMU)

## Support to 2 Mobile Medical Units

Total number of patients at Mobile Medical Units: **5,347\***

SERVICE TYPE	NUMBER OF SERVICES PROVIDED
Medical Consultations	5,568
Medical Services	584
Sexual and Reproductive Health	646
Vaccination Services	125
Family Planning Services	251
Pharmacy Services	7,545
Psychosocial Support Services	532
<b>TOTAL SERVICES</b>	<b>15,251</b>

\*Some patients access more than one service type, and visit more than once

*“It’s not easy when you’re old and the money isn’t enough to cover all your needs. But this clinic, this place...it’s been a lifeline. The Lebanese Red Cross clinic is my only source of medication. I am grateful for them.”*

– **MOUSTAFA**, retired person

# Providing “irreplaceable” health services in Southern Lebanon



Credit: Lebanon Red Cross

**A member of a Lebanese Red Cross Mobile Medical Unit speaks with a patient. Your generosity has contributed to the operation of two Mobile Medical Units and six Primary Health Care Centres.**

Over the past eleven years, the Tyre Mobile Medical Unit (MMU) has been a lifeline for underserved villages in Southern Lebanon. Staffed by a dedicated team of healthcare professionals, including a nurse, a midwife, a social worker and a doctor, the MMU provides a range of vital services. From maternal care and vaccinations to chronic disease management and emergency treatment, the MMU has been a cornerstone of health and wellbeing for these remote communities.

In 2024, the MMU faced unprecedented challenges with the escalation of hostilities in the South. Working under immense pressure and in increasingly dangerous conditions, the team continued to serve their community with unwavering commitment—right up until September, when the escalating violence forced the team to flee their own homes for safety.

Before evacuating, the social worker met with the heads of municipalities in the villages served by the MMU. All community leaders shared the same message: **“The need for the MMU’s services is irreplaceable.”**

This story is not only a testament to the resilience of the clinic’s team but also a reflection of the critical role mobile healthcare plays in ensuring that no one is left behind—even in the face of uncertainty.

Thankfully, since the ceasefire was reached, the MMU is once again providing that irreplaceable lifeline to communities in Tyre.

It is thanks to you and other generous donors of the Lebanon Humanitarian Needs Appeal that these vital primary health services can be there for the people who need them across Lebanon.

# Responding to the conflict



Credit: Lebanon Red Cross

**With your support, the Lebanese Red Cross responded to the escalation of the conflict in fall 2024, including with Emergency Medical Services and ambulance transportation.**

Lebanon has been facing a complex humanitarian crisis for many years; however, after the October 2023 escalation of hostilities in Israel and the occupied Palestinian territory, Lebanon faced increasing conflict in the south resulting in displacement of people throughout the country. The conflict escalated even further in September 2024, claiming thousands of lives, destroying homes, health facilities, schools and other vital infrastructure.

Throughout this period, the Lebanese Red Cross, as the country's main provider of ambulance services, responded to emergency medical needs, as well as other critical humanitarian needs resulting from the conflict, despite facing immense risk to their personal safety, and the challenges in delivering services without access to essential infrastructure.

From October to December 2024, the Canadian Red Cross was one of several partners contributing to the Lebanese Red Cross' efforts by supporting their conflict preparedness and response activities. During this time, the Lebanese Red Cross provided a variety of response activities:

- › Emergency Medical Services received over **318,000 calls** and **transported 1,425 injured people** by ambulance within conflict-affected areas.
- › Distributed **more than 1.3 million ready-to-eat meals**, along with **92,568 food parcels**, over **289,000 litres of drinking water**, hygiene kits, and shelter materials to thousands of families.
- › Conducted **more than 36,000 medical consultations** and distributed **41,548 medications**, in addition to vaccinations delivered at health centres and mobile medical units.
- › The Mental Health and Psychosocial Support teams reached over **33,000 individuals** through services including group support and individual counselling.
- › Disaster Management teams ensured safe shelter by supporting collective shelters, providing mobility aids, and essential resources to displaced individuals and families.



## Thank you for standing with us

Your support to the Lebanon Humanitarian Needs Appeal has made a profound difference in the lives of so many people affected by the humanitarian crisis in Lebanon. Thanks to your generosity, the Lebanese Red Cross, in partnership with the Canadian Red Cross, has been able to provide essential health and emergency response services during an incredibly difficult year.

The Lebanese Red Cross plays an essential role as local first responders across the country. Your contribution helped the dedicated members of the Lebanese Red Cross to provide lifesaving care and emergency response services in a time of crisis, violence and instability.

**Thank you for standing with the people of Lebanon during this critical time.**

### Making a long-term impact in Lebanon, together

Through a five-year strategic partnership between the Canadian Red Cross and Lebanese Red Cross, which began in April 2024, funding from the International Programs Fund, external to this appeal, has been provided to support systems strengthening and core operational costs to enable the delivery of health services. This includes support of the medical direction team, which advises health response teams on acute medical cases. Healthcare needs in Lebanon will continue to be high for years to come. This partnership demonstrates our long-term commitment to supporting local capacity and humanitarian leadership in Lebanon.



**Thank you for being there for people in Lebanon  
and for your shared belief in humanitarianism.**



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