



ANNUAL REPORT 2020-2021

FACTS AT A GLANCE



COVID-19 RESPONSE IN CANADA

Working closely with all levels of government and Indigenous leadership, the Canadian Red Cross quickly adapted its operations across the country to help meet the emerging health emergency needs related to COVID-19.

COVID-19 OPERATIONS AND MOBILIZATION

17 engagements in support of the Government of Canada

89 engagements in support of provinces and territories

580 Indigenous leaders from **400+ communities** supported with epidemic prevention and control, and health, wellness and emergency guidance in **8 Indigenous languages** from our Help Desk (virtually and in community)

4,000+ staff and volunteers mobilized to support COVID-19 operations, including:

30+ vaccination sites supported in **10 vaccination operations** across Canada

8,120+ people supported at isolation and quarantine sites

14,100+ people, mostly seniors, received a total of **52,943 regular check-in calls** to ensure their health and wellbeing

4,000+ households in need in Toronto received more than **52,000 food boxes** supported by the emergency food delivery program

5 deployments of field hospital equipment to 4 provinces in support of local health authorities

360 sites (long-term care centres, rehabilitation centres, correctional facilities) and Indigenous communities supported with epidemic prevention and control expertise

13,500+ frontline workers trained by the Red Cross in epidemic prevention and control measures through **1,000+ trainings**

157 long-term care homes in **5 provinces** supported by **2,150+** Red Cross emergency care workers

6 million pieces of personal protective equipment dispatched in support of operations

4,850+ additional humanitarian positions surged to support COVID-19 operations, including **3,650 emergency care workers**

86,000+ emergency stock items (cots, blankets, hygiene kits) dispatched to support communities in need

SUPPORT TO COMMUNITY PARTNERS

70,000+ personal protective equipment kits provided to community organizations

\$61M+ funds distributed to eligible community organizations through federal grant program

1,350+ community organization projects funded to support critical services and pressing social inclusion needs for individuals and families impacted by COVID-19



DISASTERS, EMERGENCIES AND ONGOING PROGRAMS AND SERVICES

At the onset of the pandemic, the Canadian Red Cross adapted its regular operations, following public health guidelines, to enable volunteers and staff to continue helping people and communities in Canada and around the world.



EMERGENCY MANAGEMENT

On average, Canadian Red Cross responded to a personal disaster **every 3 hours** and **assisted 92 Canadians** daily

Responded to **2 large-scale disasters or emergencies** in Canada

Provided more than **2,865 households** with assistance following a personal disaster, such as a house fire

Assisted over **33,700 Canadians** who experienced disaster



DISASTER RECOVERY

Assisted impacted households, businesses, and organizations in **11 disaster recovery operations** and programs across the country

Supported over **650 households** affected by disaster with case management, as well as housing repair, reconstruction and relocation assistance

More than **140 community organizations and service agencies** received Red Cross support to assist with recovery efforts

Over **165 small businesses affected by a disaster** were provided with recovery assistance and case management



RISK REDUCTION AND DISASTER PREPAREDNESS*

More than **2,740 people** participated in Disaster Preparedness workshops

Delivered more than **188 workshops** to Indigenous community members from coast to coast on Violence Risk Reduction and Community Wellness and Protection



COMMUNITY HEALTH AND WELLNESS*

Provided more than **193,737 hours** of home support for seniors and recovering patients

Loaned more than **255,682 pieces of health equipment** (walkers, wheelchairs, crutches, etc.)

Delivered more than **228,391 meals** to those unable to prepare their own food so they can live independently while maintaining a healthy diet

Provided more than **24,480 transportation rides** to those in need, who are unable to use public transportation or private means



PREVENTION AND SAFETY*

Over **453,442 people** learned first aid across Canada

Psychological First Aid Training delivered to more than **5,100 people**

More than **107,793 Canadians** attended swimming and water safety courses



INTERNATIONAL OPERATIONS*

More than **2.5 million people** reached internationally through direct programming and in partnership with other National Societies and the International Federation of Red Cross and Red Crescent Societies

1 medical clinic Emergency Response Unit (ERU) deployed to Honduras, assisting **3,709 people**

Supported **93 international humanitarian missions** to **25 countries**



ORGANIZATIONAL CAPACITY

More than **13,800 active volunteers**

More than **4,200 employees** (including casual staff & delegates)

*All of this work would not be possible without our **630,000 donors** – including **87,000 monthly supporters**.
Thank you for your generous support!*

*Some annual statistics decreased due to the pandemic.