

VOLUNTEERING WITH THE CANADIAN RED CROSS



You have just joined the Red Cross, and you are quite right to be proud of yourself! You are now a member of the world's largest humanitarian movement: an organization with 97 million volunteers worldwide. You are a vital link in our chain of human solidarity.

The Fundamental Principles

Being a Red Cross volunteer means that you are bound at all times to uphold the seven Fundamental Principles that guide all our actions:

- Humanity
- Impartiality
- Neutrality
- Independence
- Voluntary service
- Unity
- Universality

Key aspects of the Code of Conduct

- Respect the Fundamental Principles
- Treat beneficiaries with dignity and respect
- Abide by the rules governing the use of the Red Cross emblem
- Protect confidentiality
- Demonstrate honesty and integrity
- Never disclose information to anyone
- Report any misconduct to a supervisor

Services provided



Emergency shelter



Emergency food



Emergency clothing



Reception and information



Family reunification



Personal services

In addition to its usual services, the Red Cross may be called upon to help in other ways, such as arranging transport, or providing guidance and support during the recovery process, depending on identified needs.

Main points regarding cultural awareness

- Effective communication between people of different cultures can present a challenge. Culture is based on a number of factors that influence how we think, see, hear and interpret the world.
- The same words can have an entirely different meaning when used by people of different cultures. Moreover, body language often speaks as loudly as what we say, if not louder. Be very aware of your gestures, posture and facial expressions.
- Avoid familiarity, jokes and remarks that could be considered offensive and put you in an embarrassing situation.

THANK YOU FOR YOUR COMMITMENT!

