

L'ISLE-VERTE ASSISTANCE PROGRAM

April 2014

The assistance program was developed following the fire on January 23, 2014, at the Résidence du Havre in L'Isle-Verte, Québec.

This Red Cross assistance program was created to meet the needs of those affected by the L'Isle-Verte disaster, especially the most vulnerable individuals. A number of local partners and responders were interviewed to assess needs and an evaluation will continue in order to address other needs as they arise.

Red Cross assistance programs are designed to complement government aid and personal insurance coverage.

Administrative costs for the Red Cross and L'Isle-Verte Funds will not exceed 5%.



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CLIENTELES

January 23–31, 2014	From February to June 2014	2014
Emergency phase	Short-term recovery phase	Long-term recovery phase
<ul style="list-style-type: none"> • People affected by the disaster (Up to \$200 per person) • Evacuated families (Up to \$200 per person) • Emergency responders 	<ul style="list-style-type: none"> • People affected by the disaster (Up to \$8,000 per person) • Grieving families (Up to \$500 per family) • Local community organizations (\$60,000) • The community (\$80,000) • Résidence du Havre employees who have lost their jobs (Up to \$785 per employee) 	<p>Support for the long-term recovery phase will consist of extending services from the short-term recovery phase and will cover other specific community needs as they emerge.</p>

TYPES OF ASSISTANCE

January 23–31, 2014	From February to June 2014	2014
Emergency phase	Short-term recovery phase	Long-term recovery phase
<ul style="list-style-type: none"> • Emergency lodging • Reception and information • Food • Clothing • Distribution of emergency supplies (e.g. blankets, hygiene kits) • Family reunification 	<ul style="list-style-type: none"> • Transitional housing <ul style="list-style-type: none"> - Temporary housing costs - Accessible furniture - Household items • Transportation needs • Basic needs <ul style="list-style-type: none"> - Food - Clothing • Health needs <ul style="list-style-type: none"> - Dental prostheses, hearing aids, eyeglasses - Mobile health equipment - Mobility and safety equipment • Programs in collaboration with local organizations • Health and social services programs in partnership with CSSS Rivière-du-Loup • School assistance program (in collaboration with the Kamouraska–Rivière-du-Loup school board and institutions) 	<ul style="list-style-type: none"> • Continuation of the school assistance program • Continuation of health and social services programs • Community programs • Programs aiming to improve the community's ability to withstand and recover from a disaster • Response to future needs as they arise